

Buckeye Insurance Restoration Process

1. A Buckeye Project Manager will conduct an inspection of your house to determine the extent of the damage to the exterior and exterior of your home. This includes but is not limited to the roof, siding, windows and gutters. We will also inspect the interior as well.
2. Upon finding damage we will help you call your insurance representative to initiate the claim. (Unfortunately insurance companies do not allow us to this for you.)
3. Once you have a Claim Number, our Project Manager will contact the Insurance Adjuster assigned to the claim on your behalf and start the restoration process.
4. Our project Manager will meet with the Adjuster and point out all of the damage. If the Adjuster agrees with our assessment, we will notify you immediately. If they disagree or refuse to pay for everything we feel you are entitled to, again we will notify you. If necessary we will request a different Adjuster to inspect your home.
5. Once we have received approval from your insurance company, two things will happen simultaneously. First the Insurance Adjuster will have the insurance company issue a check for at least half the total cost of the project. While you are waiting for the check, you and the Project Manager will pick out building materials and colors. Second, we will pick up a check for the insurance deductible (generally \$500-\$1,000). This should be your only out of pocket expense.
6. Next, our Project Manager will order the materials needed to replace/repair the damaged area.
7. When the materials are delivered, our Project Manager will inspect the products and make sure that all of the materials are there, in the right colors, and everything is correct. Also at that time, our Project Manager will be picking up the first check you will have received from the insurance company. In the construction industry, it is called a "Material Drop Check", as materials have been dropped off at the work site.
8. Once the Material Drop Check has been picked up, our Project Manager will schedule the work to be done on your home and assign the crews.
9. On the day of construction, our Project Manager will be at your home to meet the crews and get started.
10. Once everything is completed, you and your Project Manager will inspect the work together to confirm that everything has been completed to your satisfaction.
11. After completion of the work on your home, our Project Manager will invoice your insurance company for the remainder of the money they owe for the project. When you receive final payment from your insurance company, our Project Manager will come to your home to pick up the check.